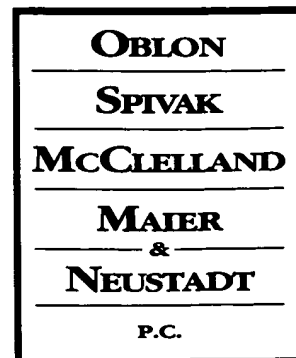




DOCKET NO.: 205850US-2

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WASHINGTON, D.C. 20231



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RE: U.S. Application
Serial No: 09/975,938
Filed: OCTOBER 15, 2001
Group: 2644
Inventor: TETSURO MOTOYAMA ET AL.
For: METHOD AND SYSTEM OF REMOTE
MONITORING AND SUPPORT OF DEVICES,
INCLUDING HANDLING EMAIL MESSAGES ...

SIR:

Attached hereto for filing are the following papers:

RECEIVED

MAR 15 2002

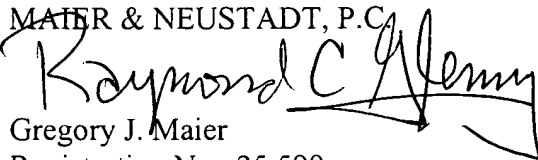
Technology Center 2600

SUPPLEMENTAL APPLICATION DATA SHEET

Our check in the amount of \$--0-- is attached covering any required fees. In the event that any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 CFR 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,
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